



WATER LAB

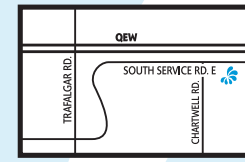
Our waterlab is a full service testing facility where our knowledgeable technicians will help you find solutions for anything from algae-infested water to learning about regular water maintenance for your pool or hot tub. The best part is - the service is FREE. Just bring in a sample of water in a plastic bottle and get your results in minutes. We test for pH, Alkalinity, Salt, Chlorine, Bromine, Calcium and Stabilizer with the option of testing Iron and Copper levels upon request.

To contact our water care department, visit www.pioneerfamilypools.ca for the dealer nearest you.

PARTS

Having trouble with any of your pool equipment? Our parts department can talk you through just about any pool query. Our retail locations also have a wide variety of replacement equipment including: heaters, pumps, filters, automatic and robotic vacuums, salt generators, water purifiers, manuals and much more.

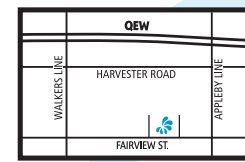
To contact our Parts department, visit www.pioneerfamilypools.ca for the dealer nearest you.



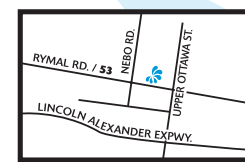
**OAKVILLE
LEISURE SUPERSTORE**
1020 SOUTH SERVICE RD. EAST
905-844-7490



**BRANTFORD
LEISURE SUPERSTORE**
143 LYNDEN RD.
519-770-4422



**BURLINGTON
LEISURE SUPERSTORE**
4265 FAIRVIEW ST.
905-637-5201



**HAMILTON
LEISURE SUPERSTORE**
1160 RYMAL RD.
905-388-6233



SERVICE CATALOGUE

www.pioneerfamilypools.ca

POOLS • PATIOS • HOT TUBS • FITNESS • BILLIARDS • CHEMICALS • ACCESSORIES • & MORE!

SERVICE

Pioneer Family Pools service department provides a wide variety of pool and hot tub services to make sure that your family can enjoy our products for years to come. Our dedicated technicians have years of experience in the industry and understand what it takes to get the job done professionally and efficiently. In addition to all our repair and replacement services, the department is responsible for the sale and measurement of vinyl pool liners as well as safety covers and beaded vinyl winter covers.

To contact our service department visit www.pioneerfamilypools.ca for a full list of phone and email contacts



PRICING*

SERVICE

SERVICE CALL (first 1/2 hour).....	130.00
<i>Includes: Labour only; there is no additional charge if more than one technician is needed</i>	
ADDITIONAL 1/2 HR.....	60.00
DISTANCE CHARGE.....	80.00

LINER REPLACEMENT

LINER INSTALL IG.....	999.00
LINER INSTALL OG.....	849.00
LINER INSTALL OG (with bottom repair).....	extra charge
LINER INSTALL AG.....	599.00

All liner installations include pump out of water, cut out liner, minor repairs to the wall/bottom, hang new liner, cut out returns and skimmer, faceplates and gaskets.

LINER MEASURE ONLY (non-refundable).....	100.00
LINER DISPOSAL.....	50.00
SNAP-IN WINTER COVER MEASURE (non-refundable)	100.00

COPING

INSTALL - SIDE MOUNT/TOP MOUNT.....	495.00
*DEPENDENT ON ACCESSIBILITY.....	See Service Call Fees

SAFETY COVER

MEASURE & INSTALL.....	499.00
MEASURE ONLY.....	100.00
DIVING ROCK.....	125.00
WATER FALL INSTALL.....	195.00
RAISED WALL INSTALL.....	195.00
LAWN TUBE INSTALLATION.....	95.00

PUMP SERVICE

REMOVE & INSTALL NEW PUMP ONLY.....	159.00
DISPOSE OF OLD PUMP.....	N/C

FILTER SERVICE

REMOVE & INSTALL NEW FILTER ONLY.....	250.00
DISPOSE OF OLD FILTER/FILTER SAND.....	80.00

HEATER INSTALL

INSTALL HEATER TO WATER ONLY & DELIVER.....	225.00
DISPOSE OF OLD HEATER.....	95.00

ACCESSORY INSTALLATION

CHLORINATOR ONLY.....	130.00
NATURE II.....	130.00
SALT WATER INSTALL.....	250.00
SOLAR ROLLER & BLANKET INSTALL.....	275.00
REMOVE OLD SAND FROM FILTER AND.....	180.00
REPLACE WITH NEW SAND (<i>disposal of sand not included</i>)	

LEAK DETECTION

ELECTRONICALLY SEARCH EXTERIOR, 1ST, DRAIN AND FULL 'UNDER LINER' SEARCH & REPAIR.....	595.00
<i>Liners 5 years and younger</i>	
ELECTRONIC SEARCH & LOCATE ONLY.....	295.00
DIVE TO REPAIR.....	100.00
<i>(during electronic search only) on wet side only</i>	
PRESSURE CHECK LINES.....	195.00
FULL INSPECTION.....	350.00

Pressure test lines, inspect equipment, provide written report

HOT TUB SERVICES**

HOT TUB MOVE.....	400.00
<i>Some conditions apply, see dealer for details</i>	

GENERAL REPAIRS

REPLACE 1-THRU-WALL FITTING.....	starting from 495.00+
REPLACE SKIMMER.....	starting from 775.00+
COMPLETE STAIR RE-GLAZE.....	starting from 1095.00+
AUTOMATIC POOL CLEANER REPAIR.....	25.00+

OPENING

IN/ONGROUND COMPLETE.....	285.00
ABOVEGROUND COMPLETE.....	245.00
TRASH VAC.....	175.00

(heavy duty vacuum) Only after safety cover opening - return trip basis 1.5 Hrs

SPILL OVER SPA OPEN.....	75.00
--------------------------	--------------

CLOSING

IN/ONGROUND COMPLETE.....	285.00
ABOVEGROUND COMPLETE.....	195.00
WATERFALL WINTERIZE.....	40.00
SPILL OVER SPA WINTERIZE.....	75.00
SALT CELL CLEANING.....	25.00

* Additional out-of-area service charges could apply. Prices are subject to change.
** Our designated technicians are trained to repair Pioneer model hot tubs only